

## Customer Case Study | Rochelle Community Hospital

A long-time [Celerity Solutions Group](#) customer, Rochelle Community Hospital (RCH) is a critical access, 25-bed hospital 80 miles east of Chicago, Illinois. They currently outsource the majority of their dictation with one in-house transcriptionist on staff.

Rochelle recently updated their technology and dictation system and Celerity was able to integrate with their technology to type directly onto their system mitigating additional hardware and software costs.

With Celerity, RCH is experiencing excellent turnaround time and accuracy in their documentation. Celerity works closely with RCH to ensure their transcription needs are met 24/7. RCH especially appreciates the responsiveness of Celerity's team for all of their staffing and quality needs.

*"Quality documentation is a major priority at Rochelle. With Celerity's Quality Assurance Program, I know our reports come back accurate and on time simplifying our transcription workflow."*

-Margaret Aukerman, Director of Health Information