



## Customer Case Study | Associates in Orthopedics

Associates in Orthopedics (AIO) is a four physician practice with two offices servicing Massachusetts and Southern New Hampshire. Prior to implementing the EHR, AIO used tapes for transcription purposes.

Judith Spero, MSM, FACMPE, Practice Administrator, decided to work with Celerity to transition to a digital solution to capture their dictation. When the voice file was received by Celerity Voice, our documentation specialists created the medical report to send back to the facility.

Management at AIO decided to implement an EHR. However, after a short period of time, it was clear to management and physicians that using the EHR alone was not enough for a complete medical record. They found that important data such as the patient story and physician/patient interaction were not being captured through the EHR and that they were spending too much computer time and too little patient time. The need for transcription remained.

Judith worked with Celerity to create an interface that uploads transcribed reports directly into the EHR using dictation markers.

Now, physicians at AIO dictate the patient story and use the checkbox systems in the EHR capturing the full patient record. Physicians do not need to dictate patient demographic information that is pre-populated, saving time and transcription costs. AIO has been able to successfully implement the EHR with minimal impact on their clinicians and without sacrificing complete, accurate documentation.

*"Celerity made the transition so easy. Our providers are very pleased with the quality and turnaround time of the medical records and did not have to adjust how they dictate. Using our EHR in combination with Celerity's services was the best solution for AIO."*

- Judith Spero, Practice Administrator